

Snowdonia Rock Cottage

Terms & Conditions - Holiday at Snowdonia Rock Cottage

Penrhyndreudraeth -A cottage situated in Penrhyndreudraeth sleeping up to 4 in 1 double bedroom and 1 smaller bedroom featuring bunk beds. The full bathroom with a bath and a separate shower is downstairs.

Terms and conditions:

Holidays available 3 nights to 14

No parties or events allowed – only people booking the accommodation are permitted to use it – no guests allowed. Children remain the parents’ responsibility and should be supervised at all times and not left alone.

Direct Payment terms - Methods of payment is a bank transfer - details which will be provided. 30% deposit (non-refundable) secures your booking. The balance should be paid 8 weeks before the start of your holiday.

Direct Cancellation policy and terms – Holidays can be cancelled up to 8 weeks before the start of your holiday with the refund being the cost of the holiday less 30% non-refundable deposit.

Cancellations less than 8 weeks before your holiday – no refund. In the event that your given address is put into local or regional lockdown with a travel restriction covering your booking dates, or your booking has to be cancelled because any accommodation properties are put under Government Restrictions and has to close and the period of closure covers your booking; we will transfer your booking dates to another date or give a refund of the amount you have paid. For Payment and Cancellations terms and conditions (T&Cs) when you have booked via an On Line Travel Agent (OTA)

please see the T&Cs enclosed on the listing on the OTA site.

For information purposes only - The refund guarantee ONLY covers local and national lockdowns. Covid is now a known risk with many holiday insurance companies now including it in their policies. We consider adequate travel insurance to be essential. If you are going to have another holiday away within the year, for either a weekend, a week or several weeks, whether in the UK or abroad, consider an annual policy instead of single trip cover. You may already have travel insurance without knowing, as many bank accounts which charge a monthly fee have extra benefits such as travel insurance, but you would need to check any policy for Covid cover.

Customer inability (or the inability of any, some or all of your intended party) or disinclination to travel to and stay at any accommodation for any reason. This includes – but is not limited to – illness (including Covid), a requirement or recommendation to self-isolate or quarantine, shielding, a call to

jury duty, military service, incarceration, change in personal or work circumstances, family emergencies, accident, injury, travel delays, vehicle breakdown, and delays with public transport. These remain at your risk and do not give rise to a right to cancel or to receive any refund, other than according to our standard cancellation terms. You are strongly recommended to take out UK travel insurance to cover these eventualities. If you choose not to take out UK travel insurance, then you accept responsibility for any loss that you may incur due to your cancellation.

- 2 Dogs are welcome but please keep them off the beds
- Strictly NO SMOKING or candles in the property.
- You must report any damage to the contents of the property and pay compensation to the owner, for example for breakages.
- Your rights to occupy the property may be terminated if more people or pets stay at the accommodation than have been included in the agreed booking.
- Under the Housing Act 1988, holiday homes are let to the party leader on behalf of all guests under a 'licence to occupy' for the purposes of a holiday only, and this is NOT under an assured shorthold tenancy resulting in you have no rights to remain in the property after the end of the rental period.
- Check in available from 4pm, bedding and towels provided based on your number of guests. You will be contacted with the key lock code to access the property on the day of check in.
- Check out by 10am on the last day of your holiday, you are expected to leave the property tidy and clean. Please lock the doors and shut the windows on your departure putting the key back into the key code lock and scrambling it. Before leaving please turn down the heating to 15 degrees on the wall thermostat on the landing.
- In the unfortunate need to complain – they should be directed to the owner at the first available opportunity and the chance given to put the matter right.